

Quality Policy Statement for D M Habens (The Builder) Ltd

We are fully committed to providing professional and compliant building services in the public and commercial sectors, also in our Specialist Medical, Education and Housing construction projects, working to ensure they are completed to specification, on time and within budget, enhancing our reputation and customer satisfaction.

To achieve this we ensure our staff promote our quality culture and are trained and competent in their duties and responsibilities. We also use reliable contractors who are made aware of and comply with our policies.

We are dedicated to providing the necessary resources for continually improving the effectiveness of our quality management system in accordance with the needs of our business, also those of our customers and of our Integrated Management System, including the requirements of ISO 9001.

Our policy, business objectives and Integrated Management System requirements are communicated at all levels within the company, regularly monitored and reviewed at least annually for continuing suitability and improvement opportunities.

All employees are committed to this policy and programme, which is published and periodically reviewed for continuing suitability and achievement.

Brian Way, Director DM Habens (The Builder) Ltd.

Date 14/01/2023